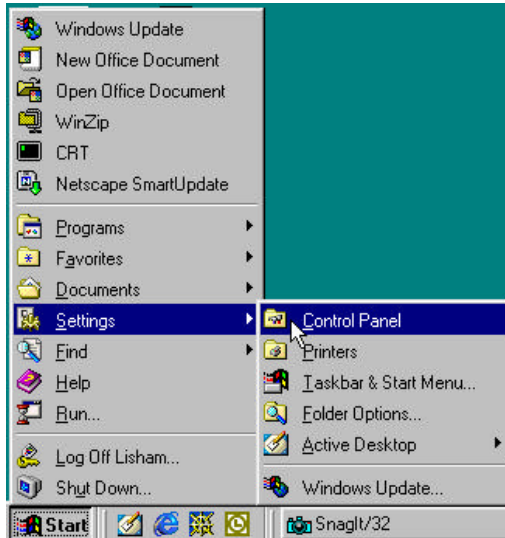


BigSurfer[®] Graphical Step-by-Step

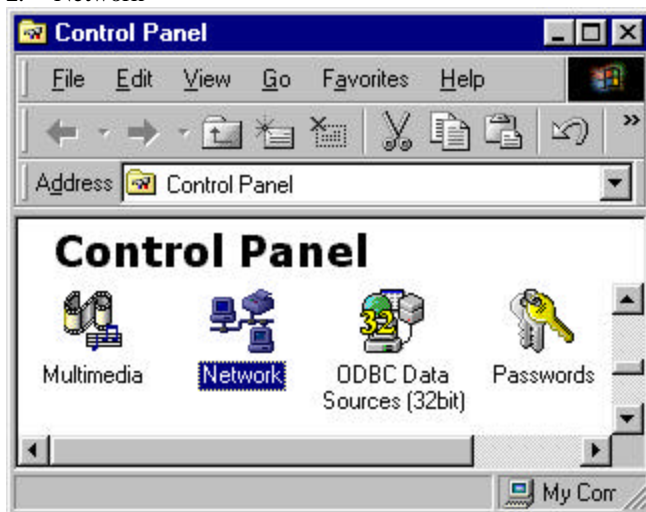
Technical Support 1 (888) Big-Net1

WINDOWS 95/98 Setup Instructions:

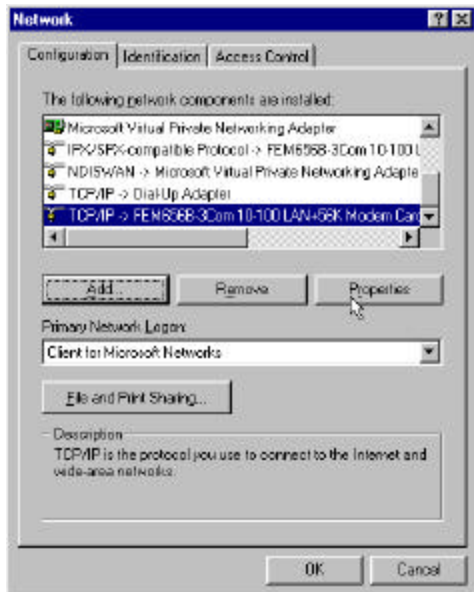
1. Start – Control Panel.



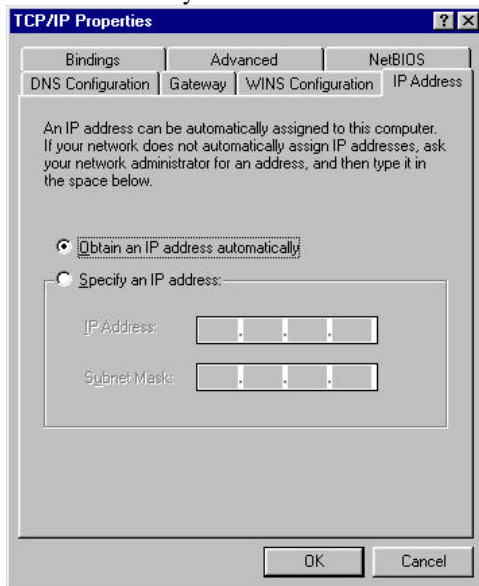
2. Network



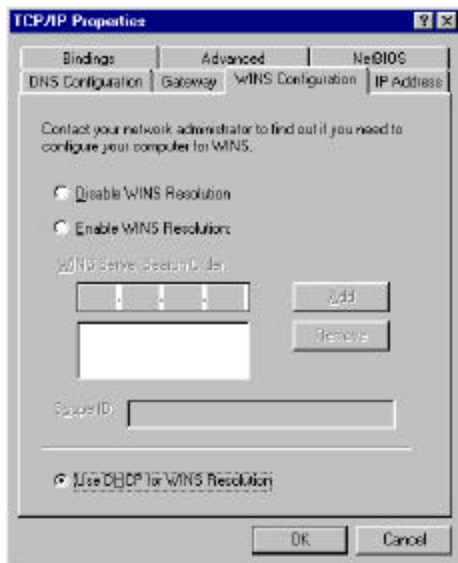
3. The NETWORK properties window should now be displayed on your screen. Verify that you are viewing the CONFIGURATION Tab.
4. Under the CONFIGURATION Tab verify that TCP/IP PROTOCOL is installed (if not click on the ADD BUTTON, hi-light PROTOCOL and click ADD. A new window should appear for you to select MICROSOFT in the right-hand pane and TCP/IP in the left-hand pane. Select OK-the Windows 95/98 Cd-Rom maybe required).
5. Open the TCP/IP PROTOCOL's Properties sheet by hi-lighting TCP/IP Protocol and then clicking on the PROPERTIES BUTTON.



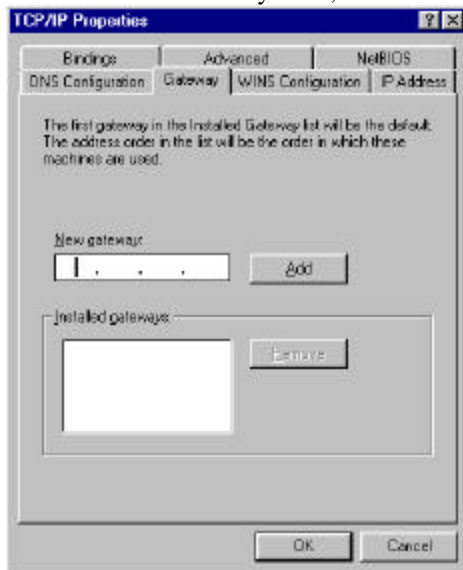
6. Under the "IP Address" Tab, select the radio button corresponding to the "Obtain an IP address automatically".



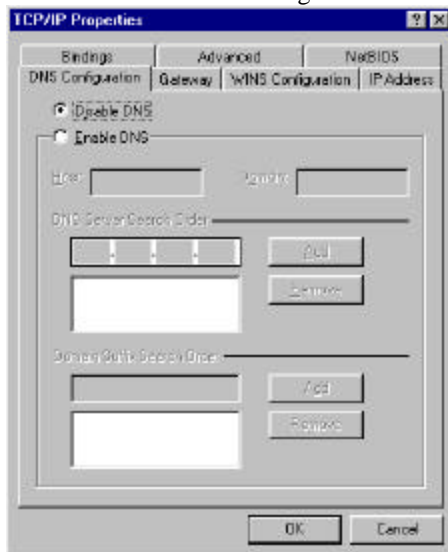
- Under the “WINS Configuration” Tab, select the radio button corresponding to the “Use DHCP for WINS resolution”.



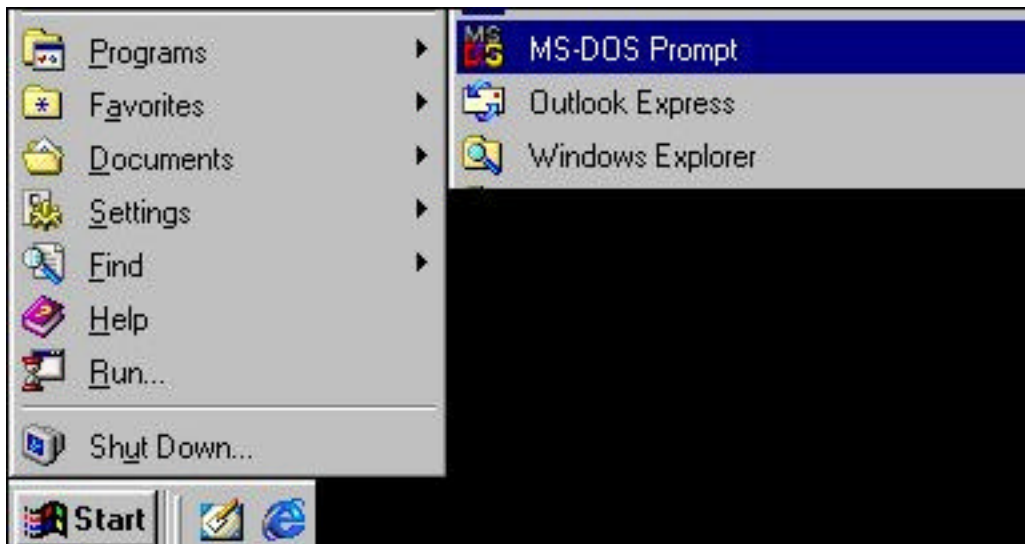
- Under the “Gateway” Tab, remove all IP addresses.



9. Under the “DNS Configuration” Tab, select the radio button corresponding to the “Disable DNS”.



10. Click OK, this should leave the NETWORK PROPERTIES window viewable again, click OK to continue.
11. This should return you to your desktop with Windows 95/98 asking you to RESTART YOUR COMPUTER before changes can take effect. Choose YES. (If Windows 95/98 does not prompt you to restart your machine, please do so through the START button's SHUTDOWN/RESTART command).
12. Open a DOS Prompt.



13. Run IPCONFIG /ALL | MORE.

```
Windows 98 IP Configuration

Host Name . . . . . : V8FQU
DNS Servers . . . . . : 204.254.120.7
                    204.254.120.6

Node Type . . . . . : Broadcast
NetBIOS Scope ID. . . . . :
IP Routing Enabled. . . . . : No
WINS Proxy Enabled. . . . . : No
NetBIOS Resolution Uses DNS : No

0 Ethernet adapter :

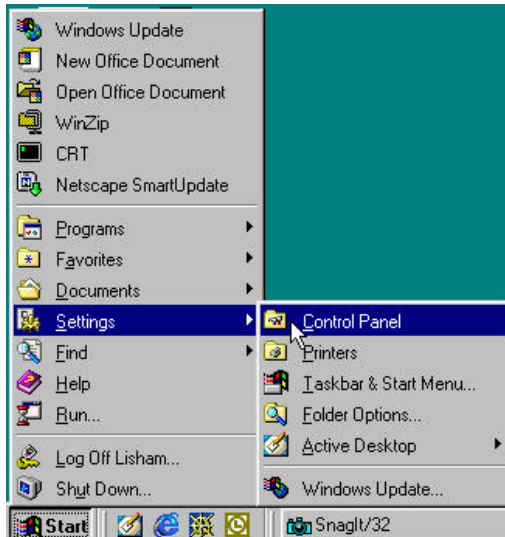
Description . . . . . : FEM656B Ethernet Adapter
Physical Address. . . . . : 00-50-04-92-78-BA
DHCP Enabled. . . . . : Yes
IP Address. . . . . : 0.0.0.0
Subnet Mask . . . . . : 0.0.0.0
Default Gateway . . . . . :
DHCP Server . . . . . : 255.255.255.255
Primary WINS Server . . . . . :
Secondary WINS Server . . . . . :

-- More --
```

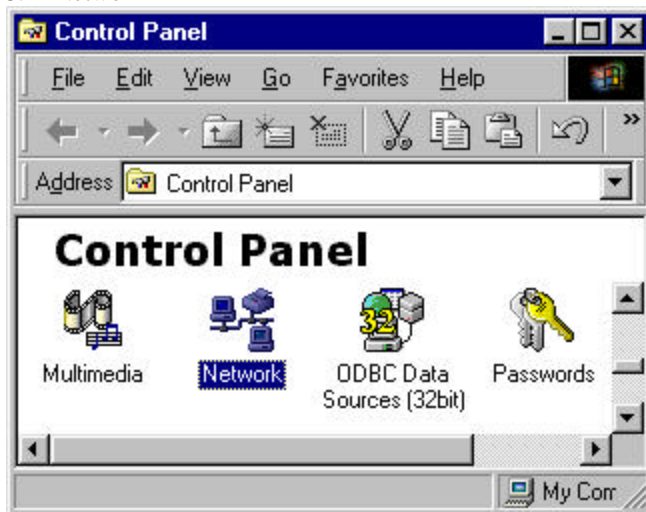
14. Make note of the Physical Address.
15. Call 1(888) Big-Net1 and inform the technician that you are a new DSL customer calling with your physical address.
16. The technician will inform you when your setup is complete.
17. Reboot your computer.
18. Allow your Windows 95/98 Workstation to reboot and enjoy the speed of Bignet DSL services.

WINDOWS NT 4.0 Setup Instructions:

1. Power on your Windows NT 4.0 Workstation or Server (if necessary log in with proper access priviledges).
2. Start – Control Panel.

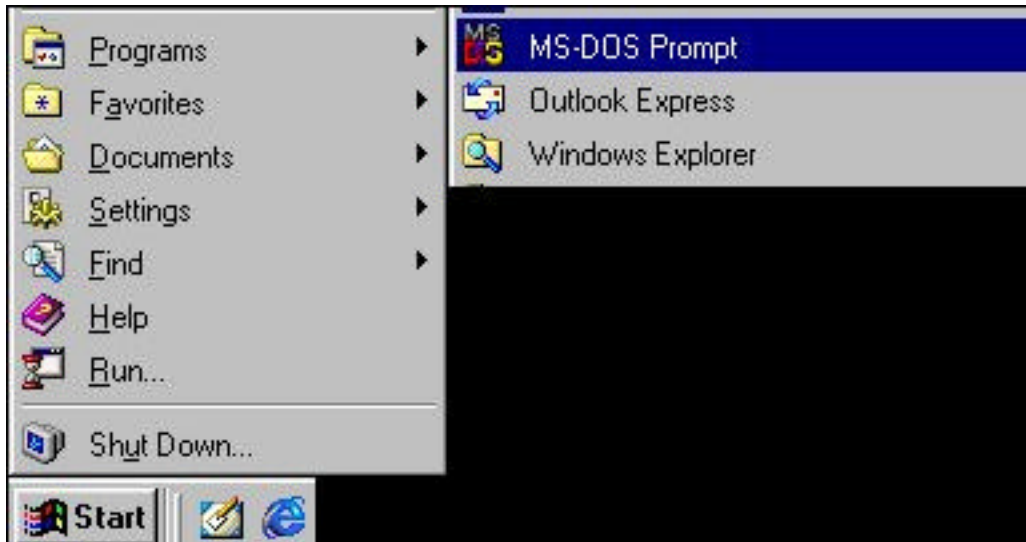


3. Network



4. The NETWORK properties window should now be displayed on your screen. Proceed by switching to the PROTOCOLS tab.
5. Verify that TCP/IP PROTOCOL is installed (if not click on the ADD BUTTON, hi-light TCP/IP PROTOCOL and click OK -the Windows NT 4.0 workstation/server Cd-Rom may be required).
6. Open the TCP/IP PROTOCOL's Properties sheet by hi-lighting TCP/IP Protocol and then clicking on the PROPERTIES BUTTON.
7. Under the "IP Address" Tab, select the radio button corresponding to the "Obtain an IP from a DHCP server".
8. Under the "WINS Configuration" Tab, select the radio button corresponding to the "Use DHCP for WINS resolution".
9. Under the "Gateway" Tab, remove all IP addresses.
10. Under the "DNS Configuration" Tab, select the radio button corresponding to the "Disable DNS".
11. Click OK, this should leave the NETWORK PROPERTIES window viewable again, click OK to continue.
12. Click on APPLY and then OK, this should leave the NETWORK PROPERTIES window viewable again, click OK to continue.

13. This should return you to your desktop with Windows NT asking you to RESTART YOUR COMPUTER. Choose YES. (If Windows NT 4.0 does not prompt you to restart your machine, please do so through the START button's SHUTDOWN/RESTART command).
19. Open a DOS Prompt.



20. Run IPCONFIG /ALL | MORE.

```
Windows 98 IP Configuration

Host Name . . . . . : V8FQU
DNS Servers . . . . . : 204.254.120.7
                     204.254.120.6
Node Type . . . . . : Broadcast
NetBIOS Scope ID. . . . . :
IP Routing Enabled. . . . . : No
WINS Proxy Enabled. . . . . : No
NetBIOS Resolution Uses DNS : No

0 Ethernet adapter :

Description . . . . . : FEM656B Ethernet Adapter
Physical Address. . . . . : 00-50-04-92-78-BA
DHCP Enabled. . . . . : Yes
IP Address. . . . . : 0.0.0.0
Subnet Mask . . . . . : 0.0.0.0
Default Gateway . . . . . :
DHCP Server . . . . . : 255.255.255.255
Primary WINS Server . . . . . :
Secondary WINS Server . . . . . :

-- More --
```

21. Make note of the Physical Address.
 22. Call 1(888) Big-Net1 and inform the technician that you are a new DSL customer calling with your physical address.
 23. The technician will inform you when your setup is complete.
 24. Reboot your computer.
-
14. Allow your Windows NT 4.0 Workstation/Server to boot back up and enjoy the speed of Bignet DSL services.